The purpose of this document is to outline how SPUD journal entries are processed at Dartmouth College, and then within those Process categories, to outline the instructions for preparing and/or processing these entries.

Section	Page(s)
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Process 2: Preparing a CTX001 Cost Transfer entry	3-8
Process 3: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Department Reclass	9-14
Process 4: Preparing a CJE001 non-Cost-Transfer SPUD Entry – Other	15-23
Process 5: Uploading SPUD entries directly into Oracle	24-32
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Process 1: OnBase "Corrections, Journals and Cost Transfers" form: An adjustment is needed and staff enter the strings and dollar amounts into OnBase.

- No SPUD classroom training required
- No Oracle SPUD responsibility is needed
- No SPUD template is used; please refer to OnBase training materials for instructions

Process 2: Preparing a CTX001 Cost Transfer entry: A cost transfer is needed to move costs onto, off or between grants, per Office of Sponsored Projects (OSP) policy. This entry is prepared by staff and uploaded into OnBase for OSP to process and upload directly into Oracle (see Process 4).

- No SPUD classroom training required
- No Oracle SPUD responsibility is needed
- SPUD template is downloaded from the web, completed, and uploaded into OnBase
- SPUD template CTX001, Source COSTTRANSFER DC
 - See PAGES 3-8 for instructions

Process 3: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Department Reclass:

<u>a. A Departmental Reclass entry</u> is needed to move costs onto, off or between grants, in accordance with OSP policy. This entry is prepared by staff using Source DEPTRECLASSRECHG_DC, and uploaded into OnBase for the Office of Sponsored Projects (OSP) to process and upload directly into Oracle (see Process 4).

- No SPUD classroom training required
- No Oracle SPUD responsibility is needed
- SPUD template CJE001
 - See PAGES 9-14 for instructions

Process 4: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Other:

<u>b. Other non-Cost-Transfer examples</u> include: service center billings, internal services billings, central expense allocations, host department entries (Controller's Office, OSP). This is for any manual journal entry that includes grants and/or uses a special Source other than "Manual" (see Appendix 2). These are uploaded directly into Oracle by the department (see Process 4).

- No SPUD classroom training required
- No Oracle SPUD responsibility is needed
- SPUD template CJE001
 - See PAGES 15-23 for instructions

Process 5: **Uploading SPUD entries directly into Oracle**: This step is performed by host departments like OSP, Controller's and Payroll, or by selected departments processing service center billings, internal billings and internal re-allocations.

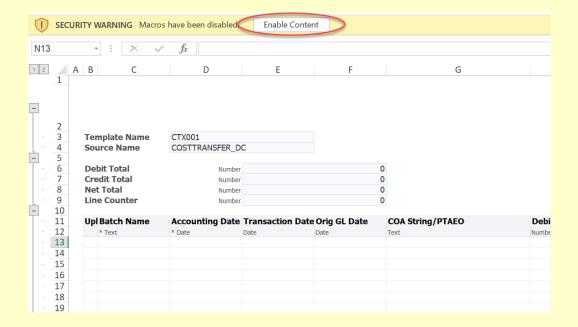
- SPUD Classroom training is required
- Oracle SPUD responsibility is required
 - See PAGES 24-32 for instructions

Process 2: Preparing a CTX001 Cost Transfer entry

In order to have all Oracle functions available, please confirm system settings for journal processing: please refer to https://www.dartmouth.edu/finance/financial-management/accounting/journal entries/journal forms guides.php for instructions on updating Excel and Internet Security Settings.

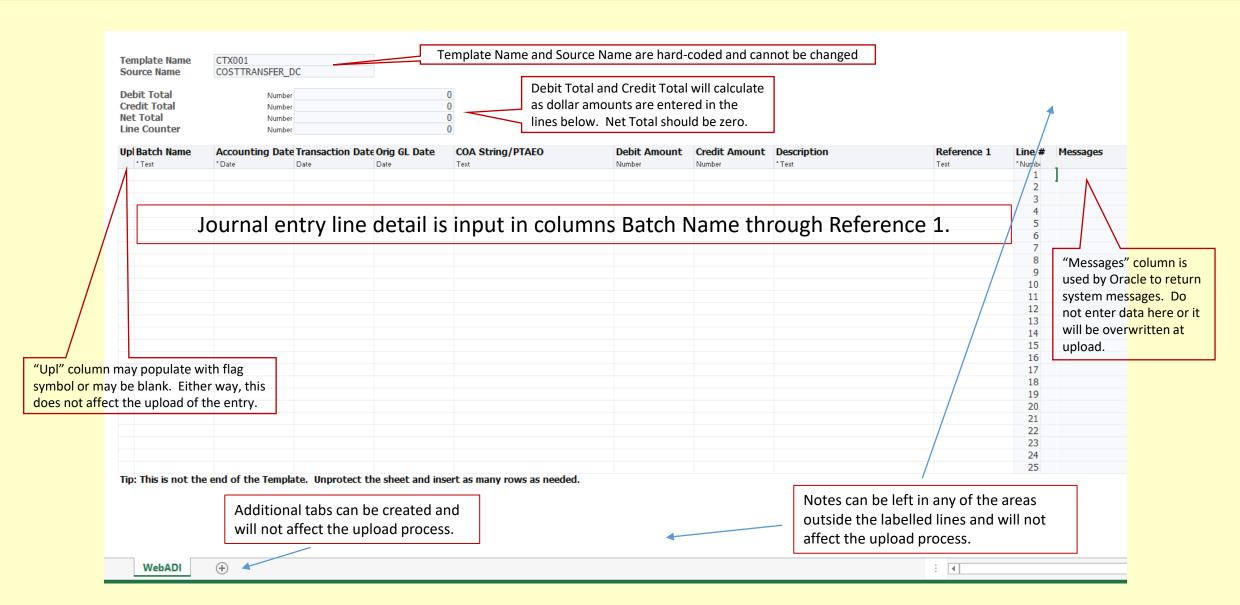
Navigate to https://www.dartmouth.edu/finance/documents/financial management tab documents/journal entry documents/ctx001.xlsm and download the CTX001 Cost Transfer template.

Open the file and Enable Macros.

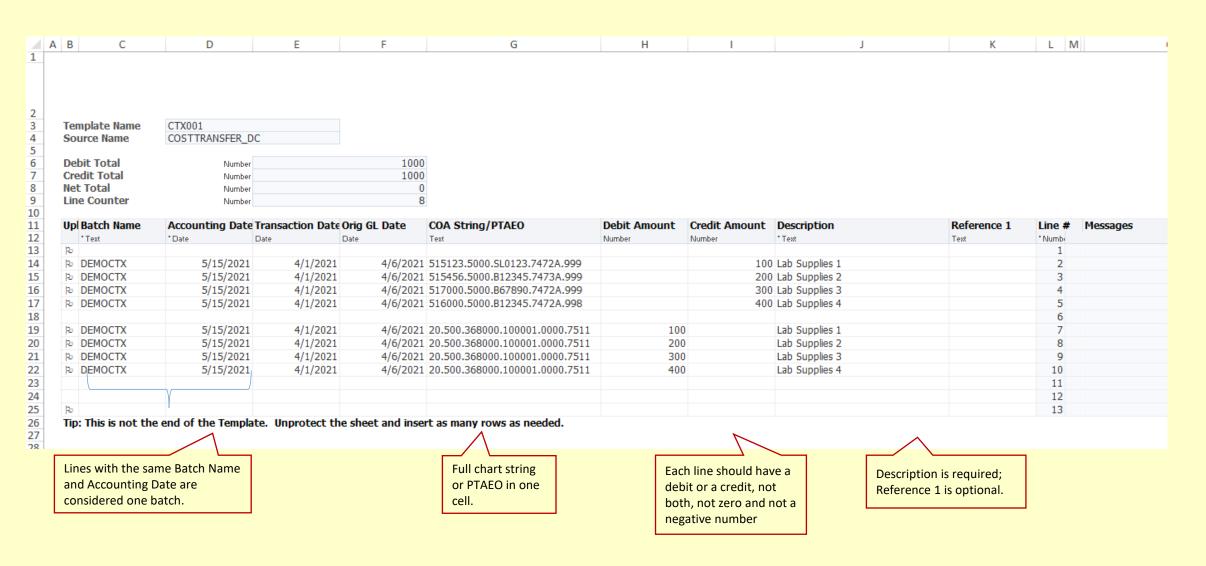


Save the template as a Macro-Enabled Excel Workbook (extension .xlsm).

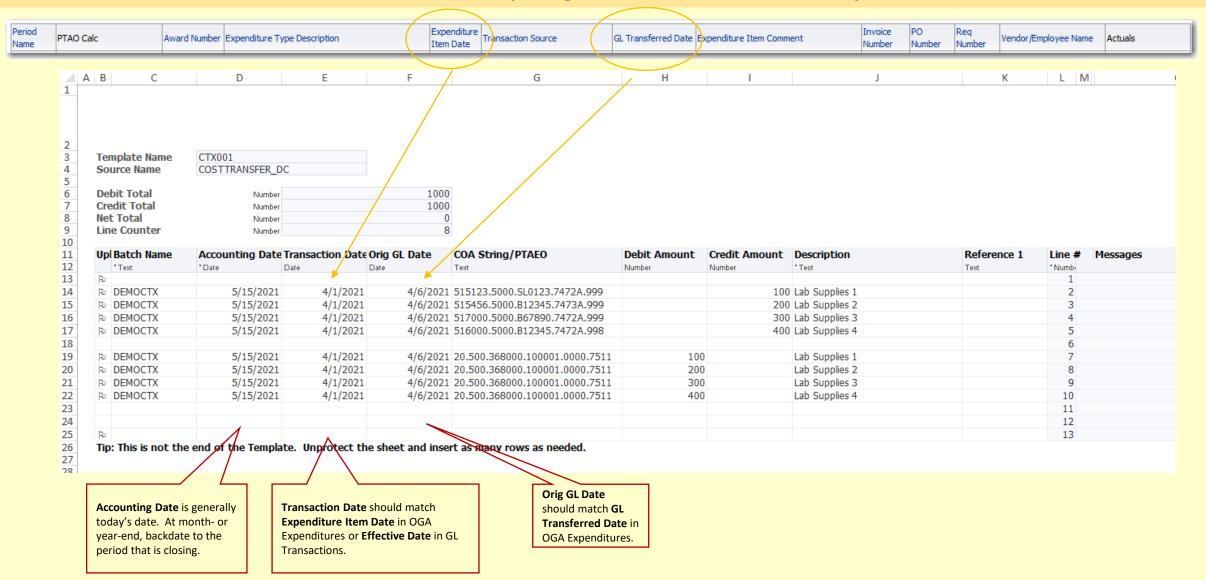
Process 2: Preparing a CTX001 Cost Transfer entry



Process 2: Preparing a CTX001 Cost Transfer entry



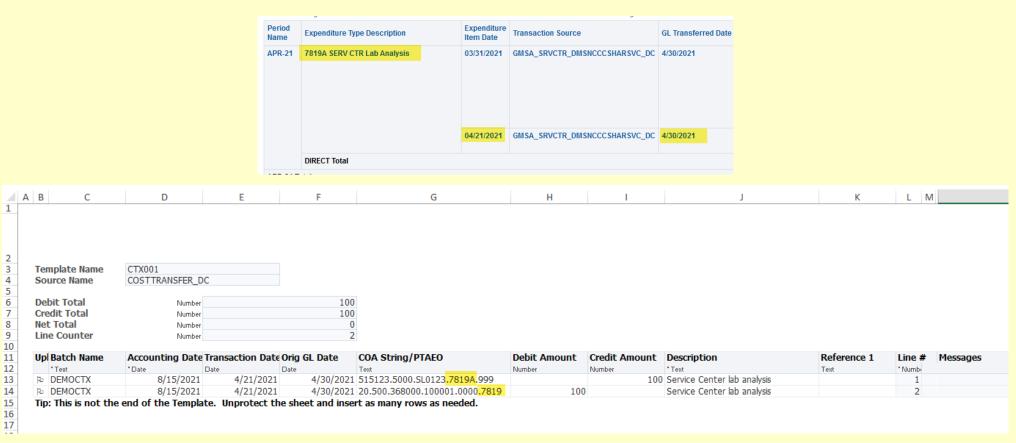
Process 2: Preparing a CTX001 Cost Transfer entry



Process 2: Preparing a CTX001 Cost Transfer entry

Internal Natural Classes/Expenditure Types

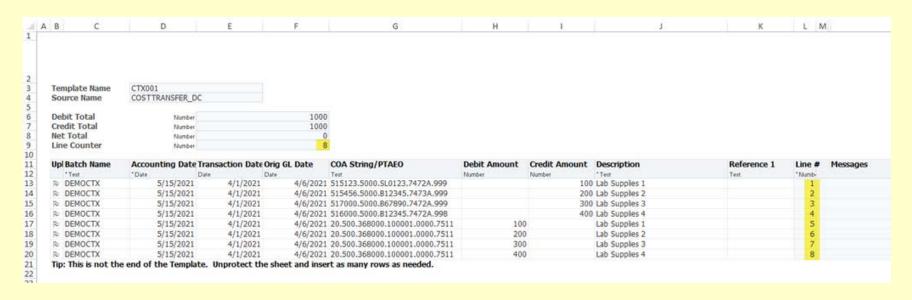
There are a set of internal natural classes/expenditure types that represent goods and services being sold within Dartmouth College. These must net to zero, so when internal costs are moved, the new string must also use an internal natural class/expenditure type.



For a list of Internal natural classes, please see page 36.

Process 2: Preparing a CTX001 Cost Transfer entry

Remove any blank lines within the numbered lines area.



If Insert Rows or Delete Rows is not available or is grayed out, Review > Unprotect Sheet.





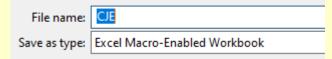
When the entry is ready for processing, please refer to instructions for uploading in OnBase.

Process 3: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Department Reclass

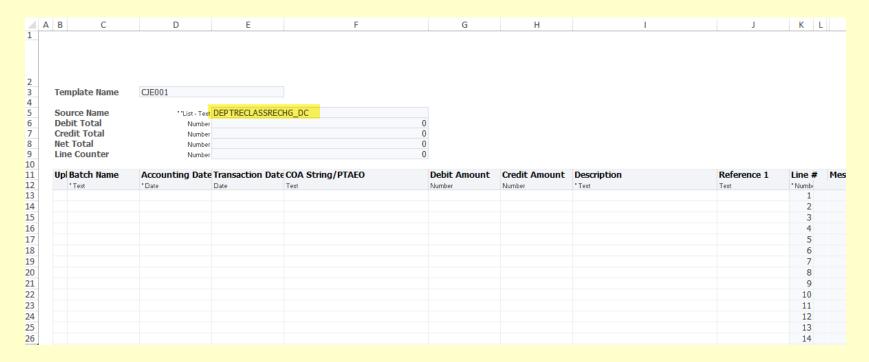
In order to have all Oracle functions available, please confirm system settings for journal processing: please refer to https://www.dartmouth.edu/finance/financial-management/accounting/journal entries/journal forms guides.php for instructions on updating Excel and Internet Security Settings.

Navigate to https://www.dartmouth.edu/finance/documents/financial management tab documents/journal entry documents/cje001.xlsm and download the CJE001 template.

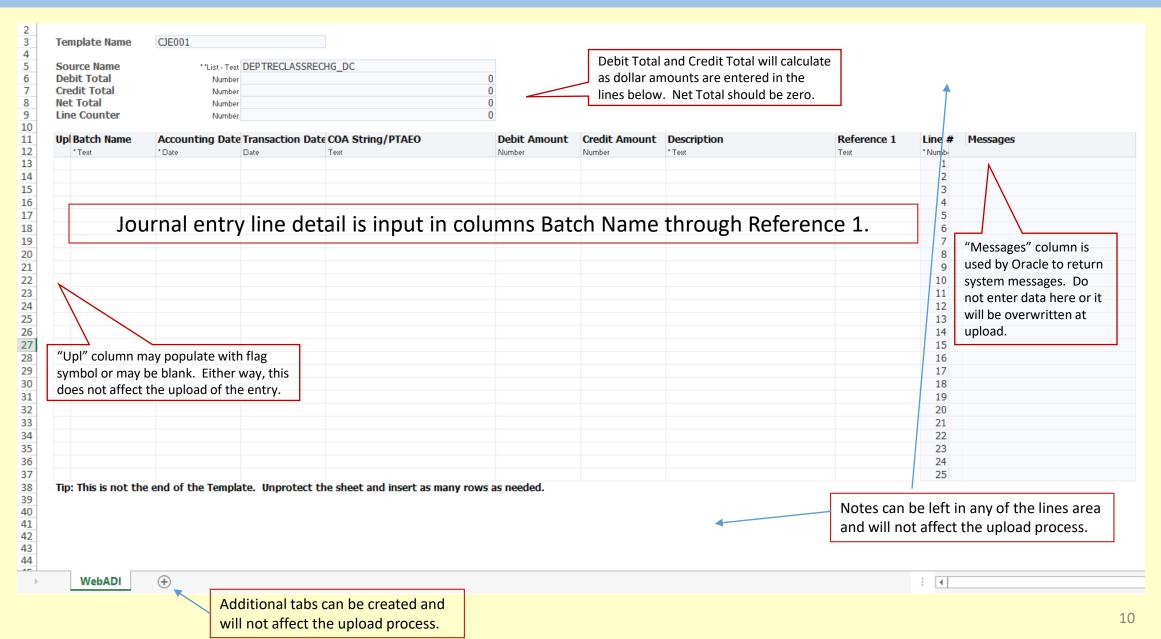
Save the template as a Macro-Enabled Excel Workbook (extension .xlsm).



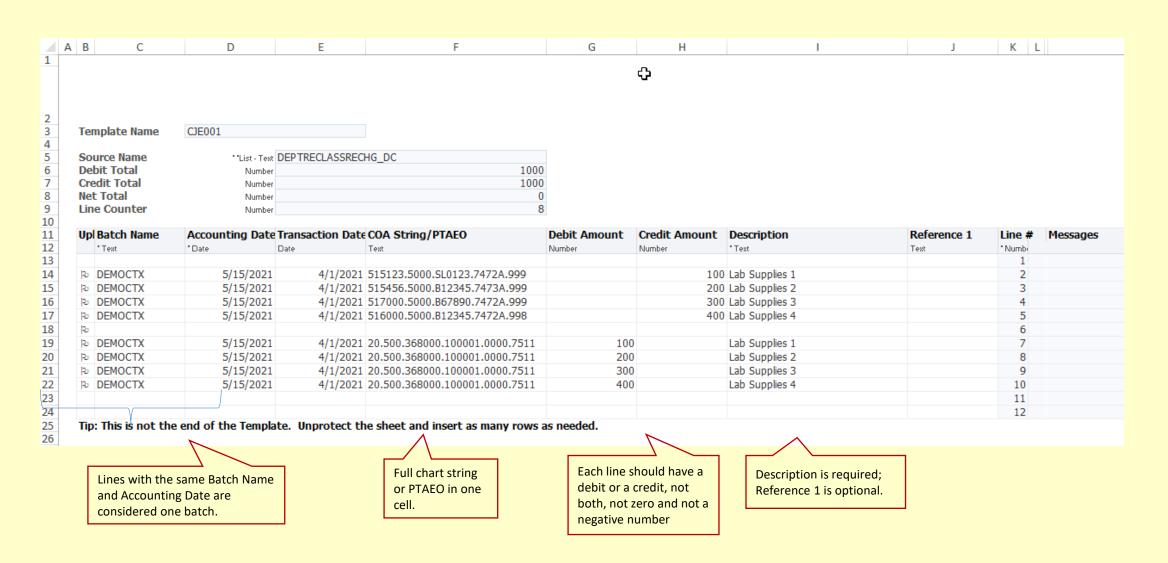
In the white cell to the right of "Source Name", enter DEPTRECLASSRECHG_DC



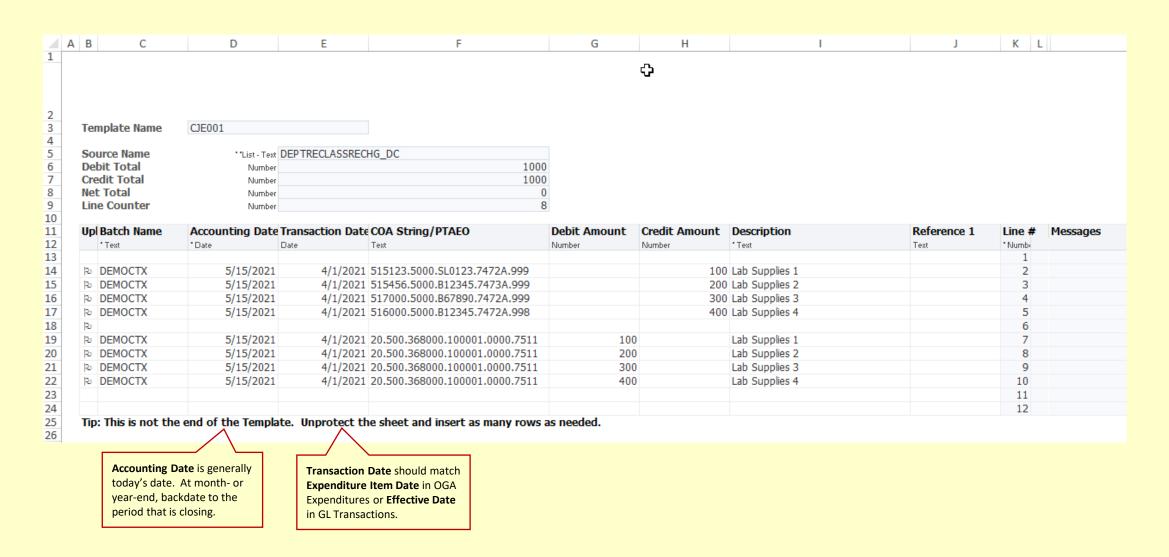
Process 3: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Department Reclass



Process 3: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Department Reclass



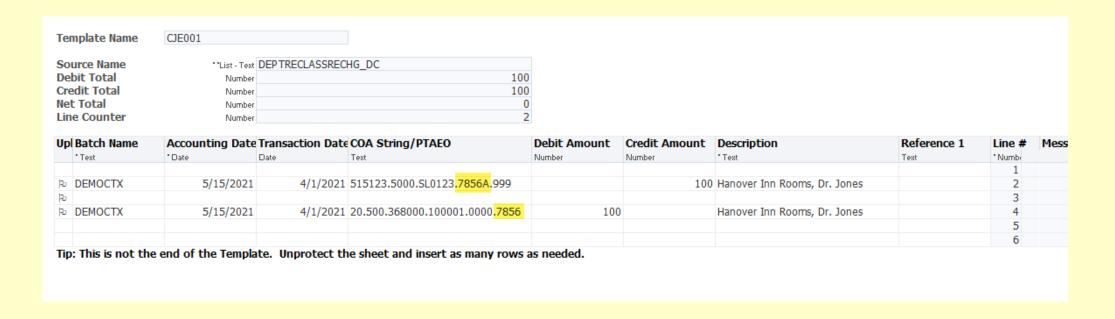
Process 3: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Department Reclass



Process 3: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Department Reclass

Internal Natural Classes/Expenditure Types

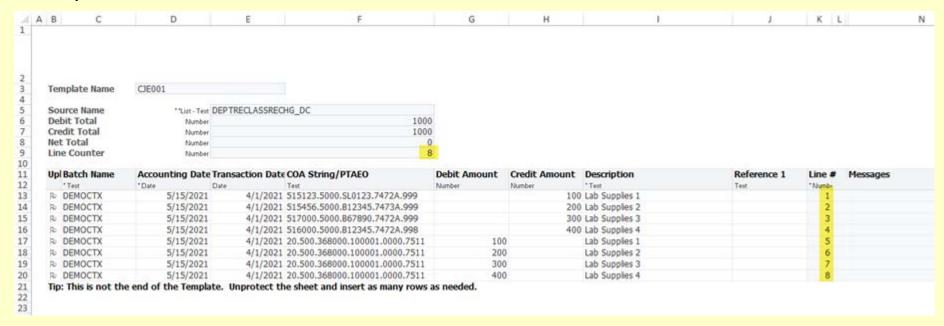
There are a set of internal natural classes/expenditure types that represent goods and services being sold within Dartmouth College. These must net to zero, so when internal costs are moved, the new string must also use an internal natural class/expenditure type.



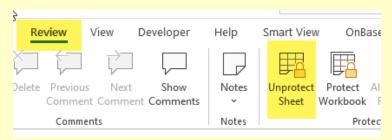
For a list of Internal natural classes, please see page 36.

Process 3: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Department Reclass

Remove any blank lines within the numbered lines area.



If Insert Rows or Delete Rows is not available or is grayed out, Review > Unprotect Sheet.





When the entry is ready for processing, please refer to instructions for uploading in OnBase.

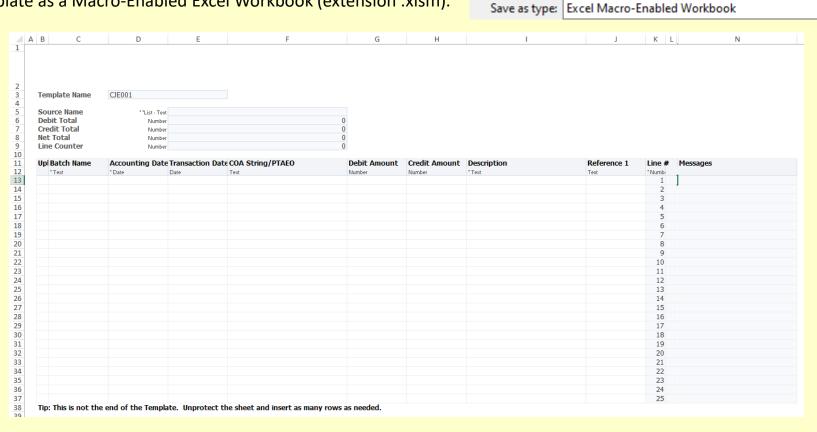
Process 4: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Other

In order to have all Oracle functions available, please confirm system settings for journal processing: please refer to https://www.dartmouth.edu/finance/financial-management/accounting/journal_entries/journal_forms_guides.php for instructions on updating Excel and Internet Security Settings.

Navigate to https://www.dartmouth.edu/finance/documents/financial management tab documents/journal entry documents/cje001.xlsm and download the CJE001 template.

File name: CJE

Save the template as a Macro-Enabled Excel Workbook (extension .xlsm).

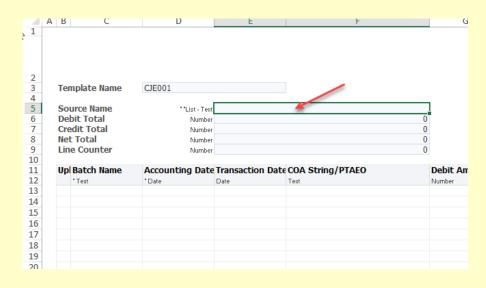


Process 4: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Other

Note: If you do not have a SPUD responsibility, consult Appendix 2, page 35, and type Source Name directly into the white cell.

Double-click in the white cell to the right of "Source Name" to pick the appropriate Source for the journal.

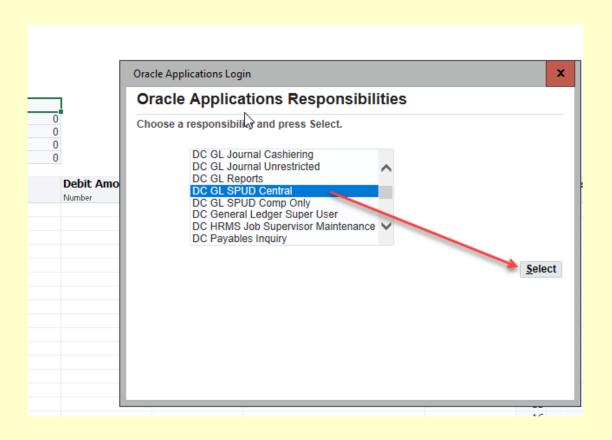
You may be prompted to sign in to Oracle using your NetID and password:



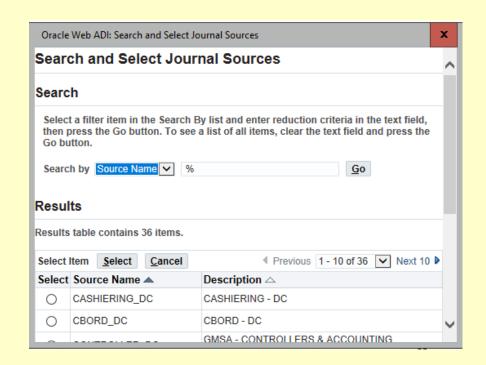


Process 4: Preparing a CJE001 non-Cost-Transfer SPUD Entry – Other

Highlight the applicable DC GL SPUD... responsibility (DC GL SPUD, DC GL SPUD Central or DC GL SPUD Comp Only) and click Select:



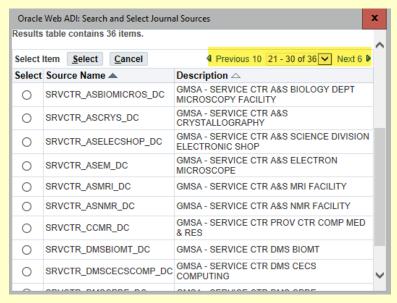
A picklist of available Sources will show:



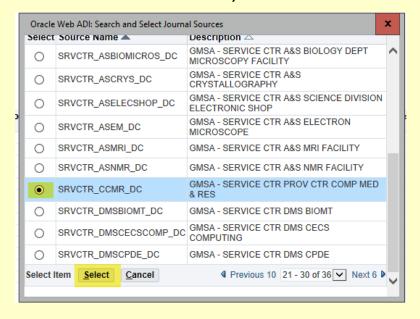
Note: If you do not see a SPUD responsibility, consult Appendix 2, page 35, and type in Source Name.

Process 4: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Other

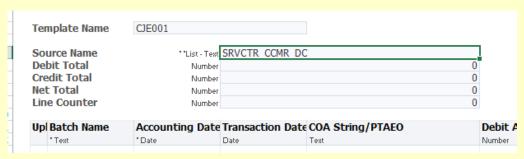
If needed, click "Next 10" until the appropriate Source is available:



Click its Select radio button, and then click "Select":

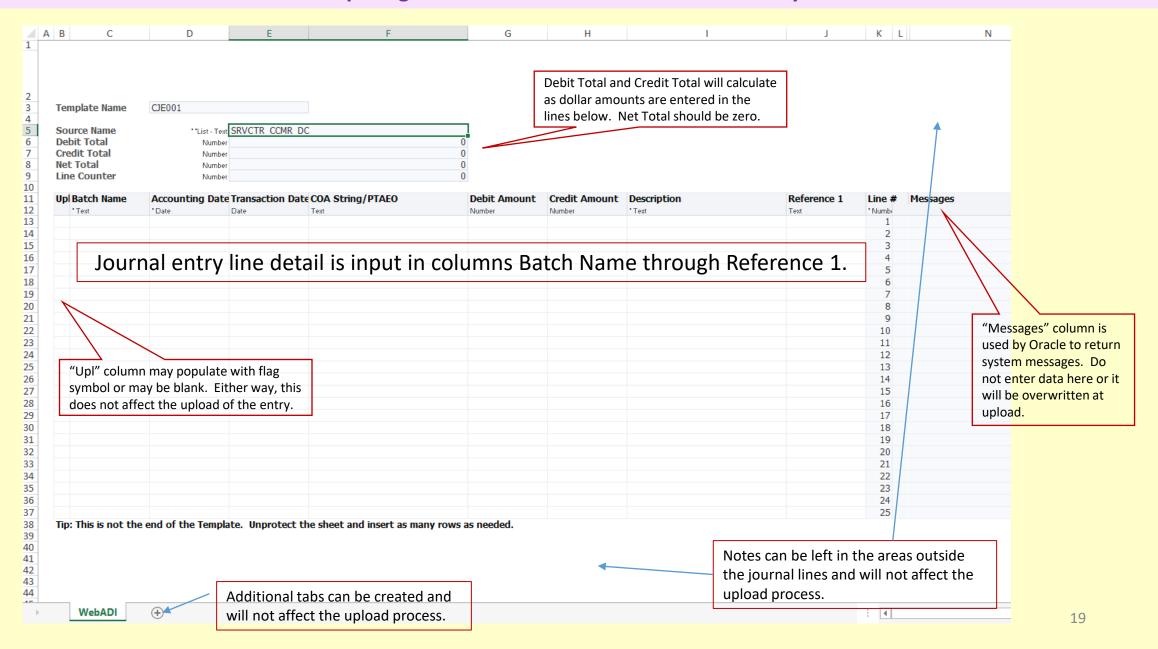


The Source will populate in the template:

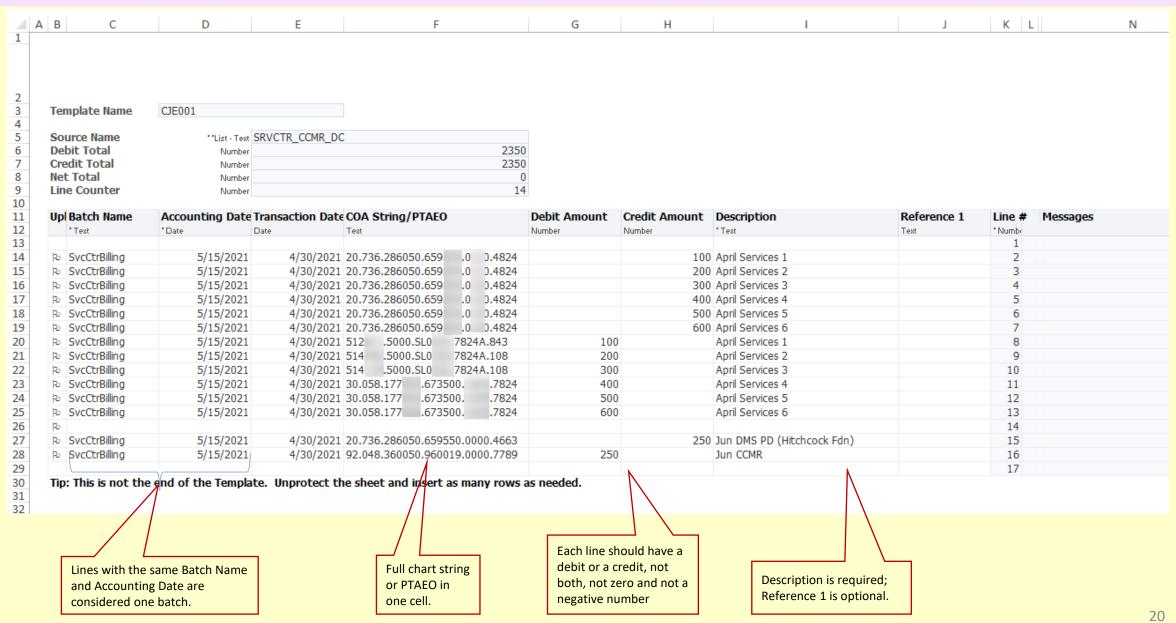


Note: If you do not have a SPUD responsibility, consult Appendix 2, page 35, and type Source Name directly into the white cell.

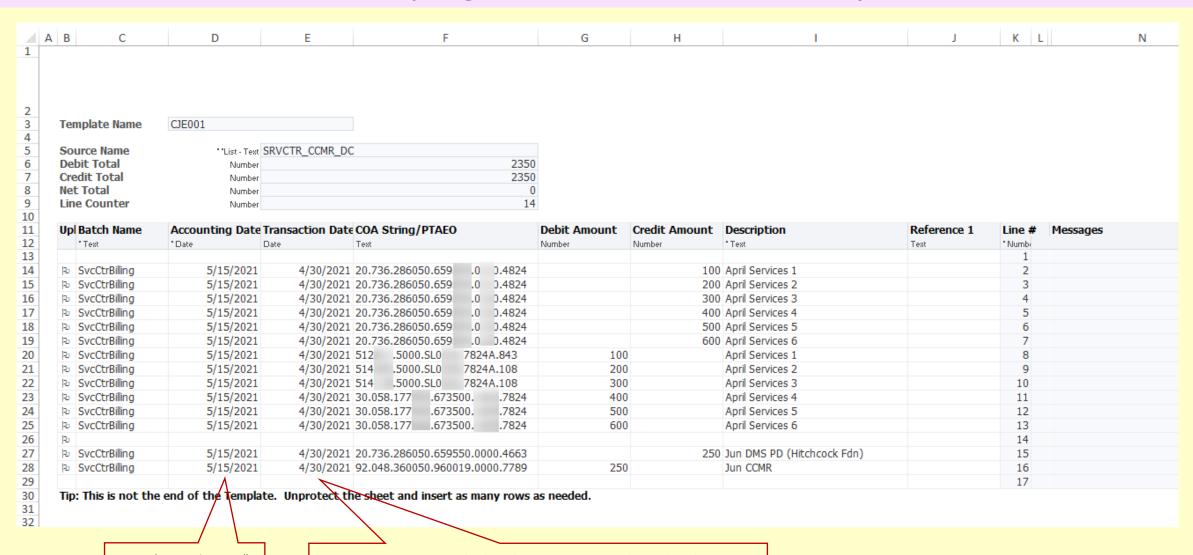
Process 4: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Other



Process 4: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Other



Process 4: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Other



Accounting Date is generally today's date. At month- or year-end, backdate to the period that is closing.

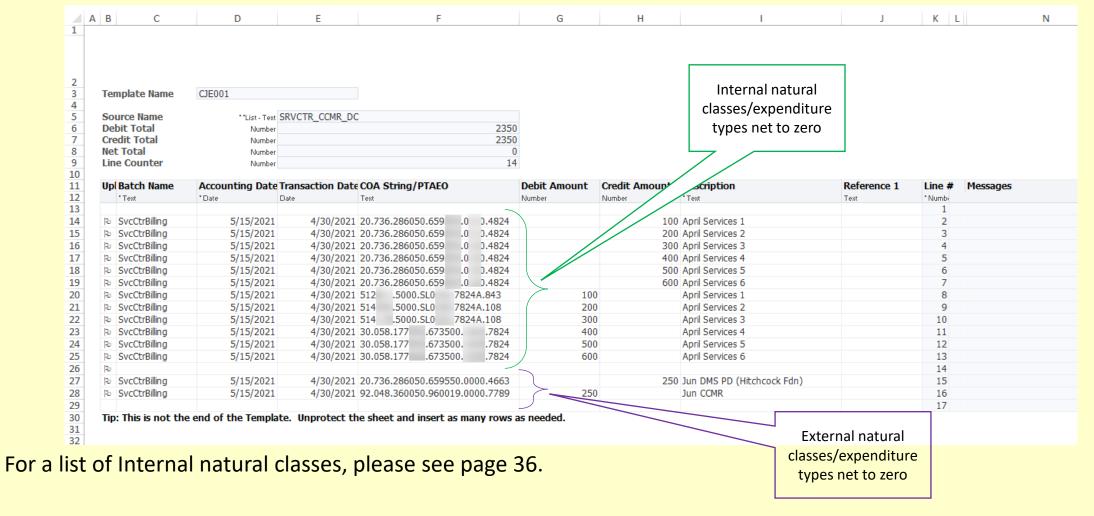
Transaction Date represents the date when costs were incurred or goods and services provided. For example, a service center may provided services throughout the month; Transaction Date should be the last day of that month. If a single sale or service is provided, use that date of service as the Transaction Date.

Process 4: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Other

Internal Natural Classes/Expenditure Types

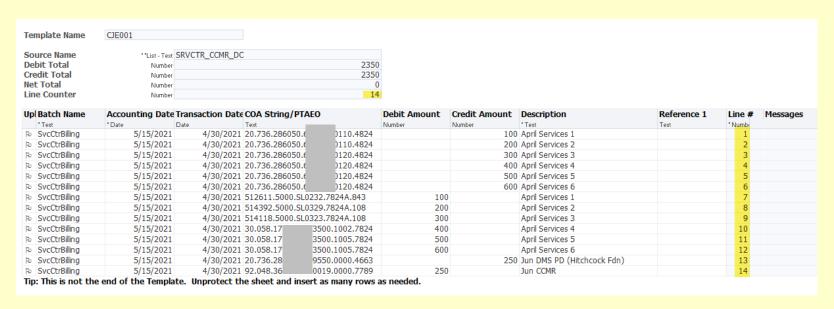
There are a set of internal natural classes/expenditure types that represent goods and services being sold within Dartmouth College.

These must net to zero, so when internal costs are charged or allocated, revenue or credit to expense must also be on an internal value.

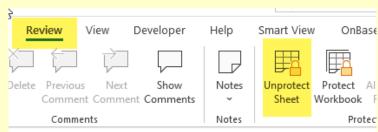


Process 4: Preparing a CJE001 non-Cost-Transfer SPUD Entry - Other

Remove any blank lines within the numbered lines area.



If Insert Rows or Delete Rows is not available or is grayed out, Review > Unprotect Sheet.



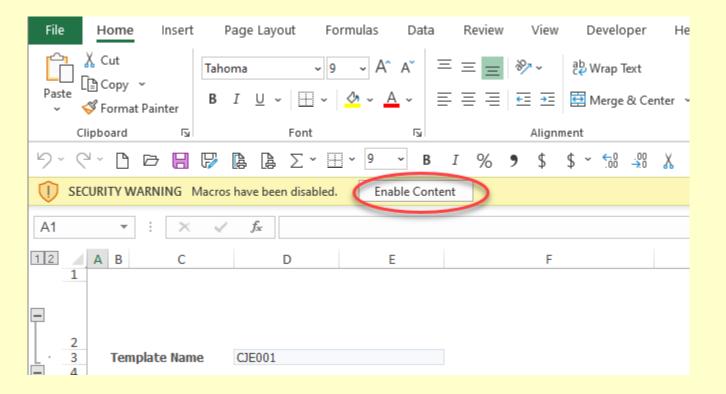
When the entry is ready for processing, depending on your access:

- Upload to OnBase for finance center to process, or
- Continue to Process 5: Uploading SPUD entries directly into Oracle, pages 24-32

Process 5: Uploading SPUD entries directly into Oracle

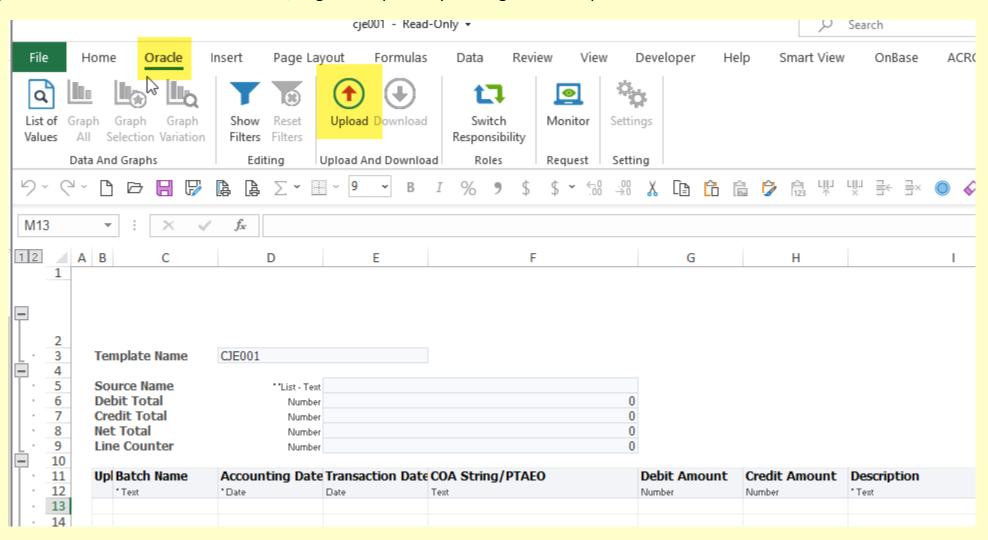
In order to have all Oracle functions available, please confirm system settings for journal processing: please refer to https://www.dartmouth.edu/finance/financial-management/accounting/journal_entries/journal_forms_guides.php for instructions on updating Excel and Internet Security Settings.

Open Excel and the workbook to be uploaded. When prompted, Enable Macros:



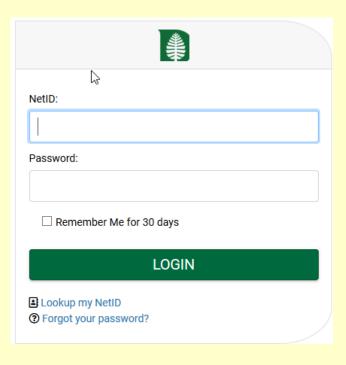
Process 5: Uploading SPUD entries directly into Oracle

3. Once the journal has been reviewed for content, begin the upload by clicking Oracle > Upload:

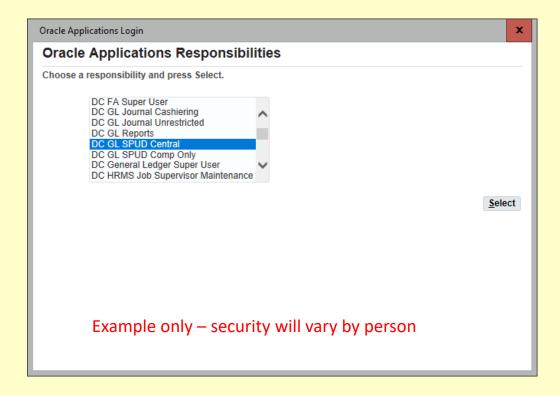


Process 5: Uploading SPUD entries directly into Oracle

4. If you are not already signed in, you will be prompted to enter your NetID and password:

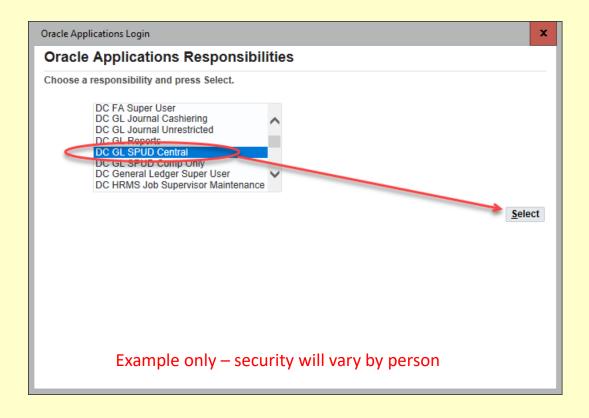


And then you will see a list of your responsibilities:



Process 5: Uploading SPUD entries directly into Oracle

5. Highlight the appropriate responsibility* and click Select:



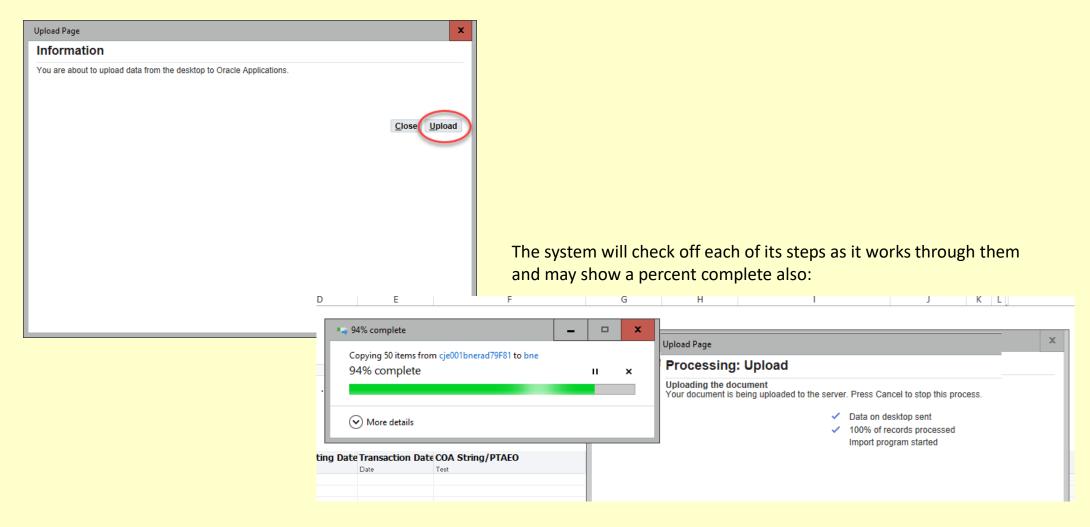
- * The CJE001 template can only be uploaded using the following responsibilities:
 - ❖ DC GL SPUD
 - DC GL SPUD Central
 - ❖ DC GL SPUD Comp Only

The CTX001 template can only be uploaded using the following responsibility:

DC GL SPUD Unrestricted

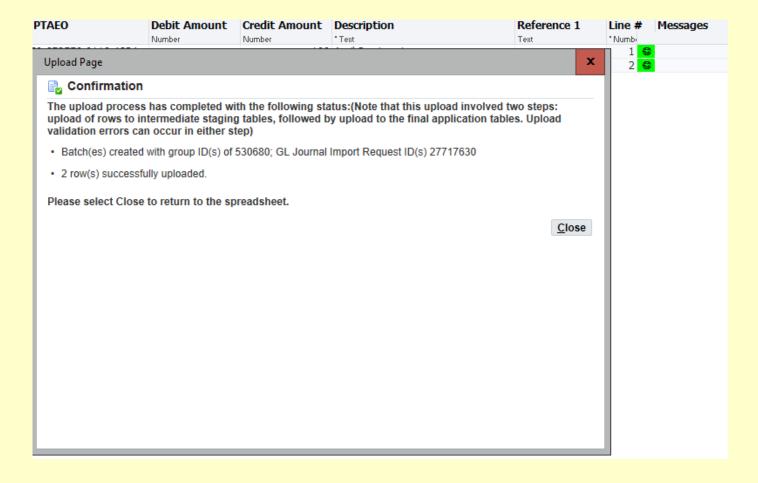
Process 5: Uploading SPUD entries directly into Oracle

6. Click the Upload button.



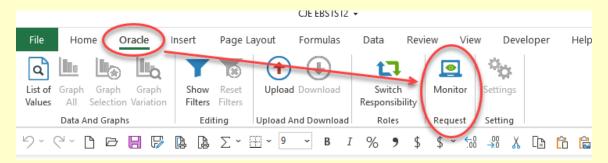
Process 5: Uploading SPUD entries directly into Oracle

- 7. If the upload is successful, "Confirmation" will show in the Upload Page box and green smille faces will be stamped on all uploaded rows.
- Highlight the GL Journal Import Request ID(s) unique number(s), and click Ctl-C.
- Confirm that the number of rows stated as uploaded agrees with the total number of rows in the entry.
- Close the Upload Page box and Ctl-V in your workbook to paste the confirmation number(s).

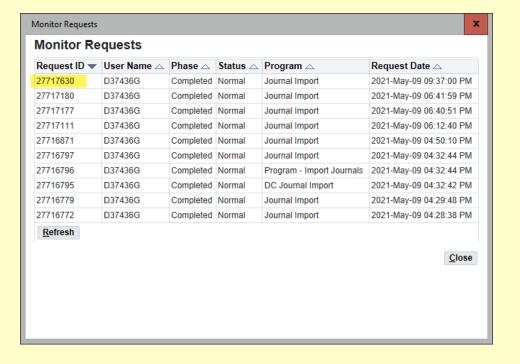


Process 5: Uploading SPUD entries directly into Oracle

8. If the Upload box is closed before the Request Number(s) have been recorded, click Oracle > Monitor and the latest requests will show:

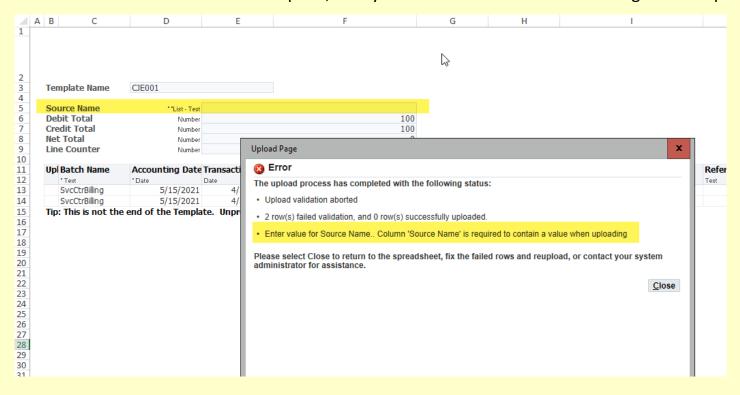


- Highlight the Request ID.
- Click Ctl-C.
- Click Close to close Monitor.
- Click Ctl-V to copy the Request ID into your workbook.



Process 5: Uploading SPUD entries directly into Oracle

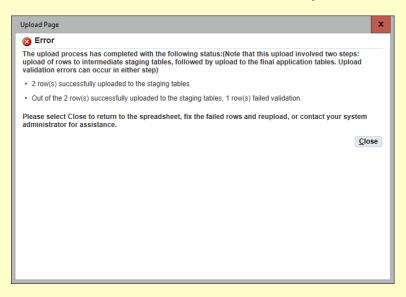
9. If there is an error in the Header section of the template, the system will include the error message in the Upload Page box:



Click "Close" to close the Upload Page box, fix the error, and click on Oracle > Upload again.

Process 5: Uploading SPUD entries directly into Oracle

9. If there is an error in the Lines section of the template, the system will not include the error message in the Upload Page box:





It is important to note that while the Error message says the "row(s) successfully uploaded to the staging tables", this does NOT mean that any rows have been uploaded to Oracle. If ANY Error has been returned during the upload process, NO LINES have made it into Oracle.

The rows were staged and evaluated for upload into Oracle and when an error was found, no lines made it into Oracle GL or OGA.

But it will indicate the error with a red unhappy face and text explanation of the error in the Messages column:



Click "Close" to close the Upload Page box, fix the error, and click Oracle > Upload again.

(Please see Appendix 4: Troubleshooting/Error Messages (pages 37-53) for assistance in interpreting the error messages.)

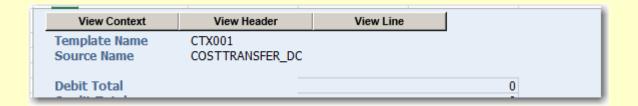
Appendix 1: Matrix of SPUD entry types

Template	Purpose	Source	Category	Who Prepares	Who Uploads	Notes
CJE001	Department Reclassifications: To reclass posted grant transactions (non-payroll) within one month from GL Transfer Date as follows: Transactions for any dollar amount that is being moved to or from a PTA Account. A re-class among multi project/task combo within the annual budget period on a PTA Account. A re-class within a PTA Account to correct an expenditure type.	DEPTRECLASSRECHG_DC	SPUD_ADJUSTMENT_DC	Department/Finance Center	OSP	See OSP Policies site for further process details*
CJE001	Department Reclassifications: To reclass posted grant transactions (non-payroll) within 90 days from GL Transfer Date if: the individual transaction is UNDER \$500. The transaction is moving from a PTA Account to a GL Account.	DEPTRECLASSRECHG_DC	SPUD_ADJUSTMENT_DC	Department/Finance Center	OSP	See OSP Policies site for further process details*
CTX001	Cost Transfer: To move posted grant transactions (non-payroll) that do not meet the criteria above for Department Reclassifications	COSTTRANSFER_DC	SPUD_ADJUSTMENT_DC	Department/Finance Center	OSP	See OSP Policies site for further process details*
CJE001	Office of Sponsored Projects adjustments	OSPADJUST_DC	SPUD_ADJUSTMENT_DC	OSP	OSP	
CJE001	Service Center billings involving grants	SRVCTR	SERVICECENTER_DC	Department/Finance Center	Department/Finance Center	
CJE001	Internal Charges billings involving grants	includes HANOVERINN_DC, PROCUREMENT_DC, THAYERSTUDENT_DC, DMSFISCAL_DC	SPUD_ADJUSTMENT_DC	Department/Finance Center	Department/Finance Center	
CJE001	Central office reclasses, corrections, rebillings	CONTROLLER_DC, PAYROLL_DC, CTPAYER_DC	SPUD_ADJUSTMENT_DC	Central finance offices	Central finance offices	

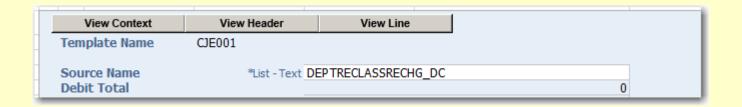
^{*} http://www.dartmouth.edu/osp/award-closeout_process/

Appendix 2: Templates and Sources

Process 2 – Cost Transfers

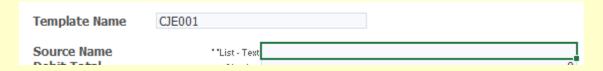


Process 3a – Department Reclasses



Appendix 2: Templates and Sources

Process 3b: Department creation and upload



Source Name 📤	Description △	
CASHIERING_DC	CASHIERING - DC	
CBORD_DC	CBORD - DC	
CONTROLLER_DC	GMSA - CONTROLLERS & ACCOUNTING SERVICES	
CTPAYER_DC	CTPAYER - DC	
DAILYDARTMOUTH_DC DINING_DC	DAILY DARTMOUTH - DC DINING SERVICES - DC	
DMSFISCAL_DC	GMSA - DMS FISCAL OFFICE TUITION & FEES	
DPMS_DC	GMSA - DPMS	

Source Name A	Description △
ESG_DC	ENDOWMENT SECURITY GIFTS
GRANTS_INVENTORY_DC	GMSA - INVENTORY MISCELLANEOUS ISSUES
GSMSHAREDSVC_DC	GMSA - GSMSHAREDSVC_DC
HANOVERINN_DC	HANOVER INN - DC
HINMAN_DC	GMSA - HINMAN MAIL METER READING SYSTEM
LIBRARY_DC	GMSA - LIBRARY - DC
OSPADJUST_DC	GMSA - OSP MANUAL ADJUSTMENTS
PAYROLL_DC	GMSA - PAYROLL MANUAL LABOR JOURNAL ADJUSTMENTS
PROCUREMENT_DC	GMSA - PROCUREMENT SHARED SERVICE ALLOCATIONS
SRVCTR_ASAPPARATUS_DC	GMSA - SERVICE CTR A&S APPARATUS SHOP

Source Name	Description
SRVCTR_ASBIOMICROS_DC	GMSA - SERVICE CTR A&S BIOLOGY DEPT MICROSCOPY FACILITY
SRVCTR_ASCRYS_DC	GMSA - SERVICE CTR A&S CRYSTALLOGRAPHY
SRVCTR_ASELECSHOP_DC	GMSA - SERVICE CTR A&S SCIENCE DIVISION ELECTRONIC SHOP
SRVCTR_ASEM_DC	GMSA - SERVICE CTR A&S ELECTRON MICROSCOPE
SRVCTR_ASMRI_DC	GMSA - SERVICE CTR A&S MRI FACILITY
SRVCTR_ASNMR_DC	GMSA - SERVICE CTR A&S NMR FACILITY
SRVCTR_CCMR_DC	GMSA - SERVICE CTR PROV CTR COMP MED & RES
SRVCTR_DMSBIOMT_DC	GMSA - SERVICE CTR DMS BIOMT
SRVCTR_DMSCECSCOMP_DC	GMSA - SERVICE CTR DMS CECS COMPUTING
SRVCTR_DMSCPDE_DC	GMSA - SERVICE CTR DMS CPDE

Source Name 🔺	Description △
SRVCTR_DMSDBSF_DC	GMSA - SERVICE CTR GEISEL FREEZER FARM
SRVCTR_DMSNCCCSHARSVC_DC	GMSA - SERVICE CTR DMS NORRIS COTTON CANCER CENTER
SRVCTR_INFORMATICS_DC	GMSA - SERVICE CTR INFORMATICS
SRVCTR_ITSERVICES_DC	GMSA - SERVICE CTR IT SERVICES
THAYERSTUDENT_DC	GMSA - THAYER STUDENT TUITION & FEES
TRAVEL_DC	TRAVEL_DC

Appendix 3: Internal Natural Classes

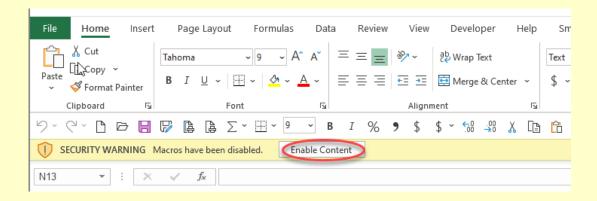
THREE INTERNAL REVENUE AND EXPENSE BUCKETS

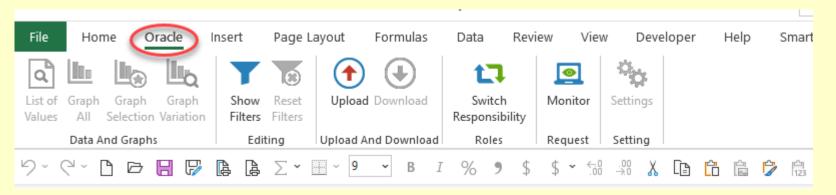
Service and Recharge Centers All Other Departments FO&M (Manual Journals not allowed) Revenue 4800-INTERNAL DEPART REV Budget Only 7800-INTERNAL DEPART CHARGES Budget Only Expense 4700-INTERNAL FOM REV Budget Only 8000-INTERNAL FOM DIST Budget Only 4851-INT DEPT Catering 4811-SERVICE CTR Animal Operating Room 7811-SERVICE CTR Animal Operating Room 7851-INT DEPT Catering 4812-SERVICE CTR Audio Visual Servos 7812-SERVICE CTR Audio Visual Servos 4852-INT DEPT Alcoholic Beverages 7852-INT DEPT Alcoholic Beverages 4701-INTERNAL FOM REV Chiller 8001-INTERNAL FOM DIST Chiller 4813-SERVICE CTR Backup Network Srvcs 7813-SERVICE CTR Backup Network Srvcs 4853-INT DEPT Copying and Printing 7853-INT DEPT Copying and Printing 4702-INTERNAL FOM REV Electricity 8002-INTERNAL FOM DIST Electricity 4814-SERVICE CTR Computing Assist Srvcs 7814-SERVICE CTR Computing Assist Srvcs 4854-INT DEPT Educational Programs 7854-INT DEPT Educational Programs 4703-INTERNAL FOM REV Energy Mgmt Systm 8003-INTERNAL FOM DIST Energy Mamt Systm 4815-SERVICE CTR Copying 7815-SERVICE CTR Copying 4855-INT DEPT Fees 7855-INT DEPT Fees 4704-INTERNAL FOM REV Water 8004-INTERNAL FOM DIST Water 4816-SERVICE CTR Design and Construction 7816-SERVICE CTR Design and Construction 4856-INT DEPT Rooms 7856-INT DEPT Rooms 4705-INTERNAL FOM REV Steam 8005-INTERNAL FOM DIST Steam 4817-SERVICE CTR Glassware Washing 7817-SERVICE CTR Glassware Washing 4857-INT DEPT Meals and Beverages 7857-INT DEPT Meals and Beverages 4706-INTERNAL FOM REV Sewer 8006-INTERNAL FOM DIST Sewer 4819-SERVICE CTR Laboratory Analysis 7819-SERVICE CTR Laboratory Analysis 4858-INT DEPT Security Services 7858-INT DEPT Security Services 4708-INTERNAL FOM REV Custodial Labor 8008-INTERNAL FOM DIST Custodial Labor 4821-SERVICE CTR Mailing Services 7821-SERVICE CTR Mailing Services 7859-INT DEPT Moving and Delivery 8009-INTERNAL FOM DIST Custodial Materl 4822-SERVICE CTR Printing 7822-SERVICE CTR Printing 4861-INT DEPT Museum Poster Program 7861-INT DEPT Museum Poster Program 8011-INTERNAL FOM DIST Engineering Cntrt 4823-SERVICE CTR Repair Shops 7823-SERVICE CTR Repair Shops 4862-INT DEPT Rentals 7862-INT DEPT Rentals 4712-INTERNAL FOM REV Engineering Labor 8012-INTERNAL FOM DIST Engineering Labor 4883-INT DEPT Sales 4824-SERVICE CTR Research Animals Fee 7824-SERVICE CTR Research Animals Fee 7863-INT DEPT Sales 8014-INTERNAL FOM DIST Trade Contracts 4825-SERVICE CTR Use of Equipment 4864-INT DEPT CAM 7884-INT DEPT CAM 4715-INTERNAL FOM REV Trades Labor 7825-SERVICE CTR Use of Equipment 8015-INTERNAL FOM DIST Trades Labor 4716-INTERNAL FOM REV Trade Materials 4865-INT DEPT Calling Card Charges 7865-INT DEPT Calling Card Charges 8016-INTERNAL FOM DIST Trade Materials 4888-INT DEPT Communication Monthly Fee 7888-INT DEPT Communication Monthly Fee 4717-INTERNAL FOM REV Composting 8017-INTERNAL FOM DIST Composting 4887-INT DEPT Internati Long Distance 7867-INT DEPT Internatl Long Distance 4718-INTERNAL FOM REV Recycling 8018-INTERNAL FOM DIST Recycling 4719-INTERNAL FOM REV Trash Removal 4868-INT DEPT Toll Free Charges 7868-INT DEPT Toll Free Charges 8019-INTERNAL FOM DIST Trash Removal 4869-INT DEPT Services 7869-INT DEPT Services 4721-INTERNAL FOM REV Equip Rental 8021-INTERNAL FOM DIST Equip Rental 4871-INT DEPT InstitutnI Review Board Fee 7871-INT DEPT InstitutnI Review Board Fee 4722-INTERNAL FOM REV Trucking 8022-INTERNAL FOM DIST Trucking 4872-INT DEPT Clncl Cncr Rsrch Cmmtt Fee 7872-INT DEPT Clncl Cncr Rsrch Cmmtt Fee 4723-INTERNAL FOM REV Grounds Maint 8023-INTERNAL FOM DIST Grounds Maint 4873-INT DEPT Clinical Rsrch Admin Fees 7873-INT DEPT Clinical Rsrch Admin Fees 4874-INT DEPT Books and Publications 7874-INT DEPT Books and Publications 4875-INT DEPT Computer Equip less 4999 7875-INT DEPT Computer Equip less 4999 4876-INT DEPT Computer Equip more 5000 7876-INT DEPT Computer Equip more 5000 7877-INT DEPT Computer Software 4877-INT DEPT Computer Software 7878-INT DEPT Postage Freight Shipping 4878-INT DEPT Postage Freight Shipping 4879-INT DEPT Maintenance Contracts 7879-INT DEPT Maintenance Contracts 4881-INT DEPT Telephone Equipment 7881-INT DEPT Telephone Equipment 4882-INT DEPT Promotional Costs 7882-INT DEPT Promotional Costs 4883-INT DEPT Repayment 7883-INT DEPT Repayment 4885-INT DEPT Occupancy Other 7885-INT DEPT Occupancy Other 4888-INT DEPT Shared Services 7886-INT DEPT Shared Services 1731-CIP CONST FO&M Charges 1765-CIP A E Internal Project Mgmt 1765-CIP A E Internal Project Mamt 1732-CIP CONST FO&M Labor 1782-CIP ADMIN Internal Fees 1782-CIP ADMIN Internal Fees 1733-CIP CONST FO&M Materials For Construction in Progress, these can be 1804-CIP OTHR Other Internal Charges For Construction in Progress, these can be 1804-CIP OTHR Other Internal Charges For Construction in Progress, these can be 1767-CIP A E FO&M Engineering used with any of the revenue 48xx above 5474-NONOP NONCAP Intnl Equip under 5000 used with any of the revenue 48xx above 5474-NONOP NONCAP Intnl Equip under 5000 used with any of the revenue 47xx above 1786-CIP ADMIN Internal Utilities 5483-NONOP NONCAP Internal Charges 5483-NONOP NONCAP Internal Charges 5488-NONOP NONCAP FOM Labor 5484-NONOP NONCAP Intnl Equip 5000-24999 5484-NONOP NONCAP Intnl Equip 5000-24999 5489-NONOP NONCAP FOM Materials 5486-NONOP NONCAP Internal Admin Fees 5486-NONOP NONCAP Internal Admin Fees 5490-NONOP NONCAP FOM Utilities

Appendix 4: Troubleshooting/Error Messages

Problem: There is no Oracle toolbar option available.

- 1. Save your workbook as a Macro-Enabled workbook (Excel .xlsm) and then close out of Excel. Reopen the workbook and be sure to click Enable Macros. Confirm that the Oracle toolbar command is now available.
- 2. If not, confirm that the Excel Macro settings are correct on your computer. Please refer to https://www.dartmouth.edu/finance/financial-management/accounting/journal_entries/journal_forms_guides.php for instructions on updating Excel.

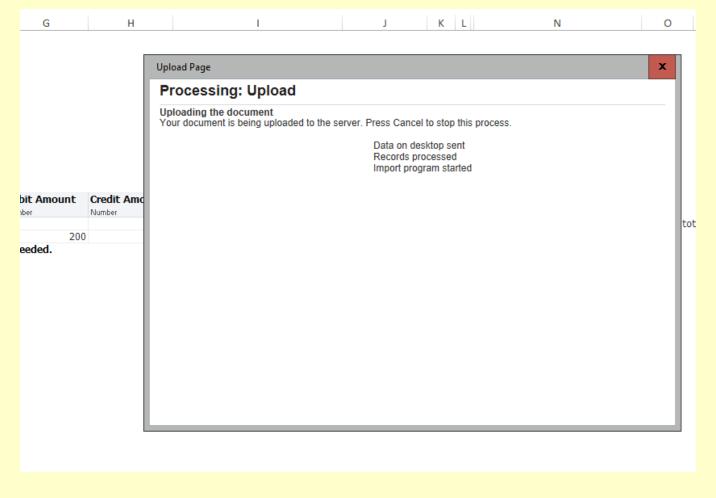




Appendix 4: Troubleshooting/Error Messages

Problem: My upload just hangs and never completes.

- ❖ Click "Cancel" to exit the Upload Page box. Save your workbook as an Excel Macro-Enabled workbook (.xlsm) and exit Excel.
- Confirm that the Internet Security Settings are correct on your computer. Please refer to https://www.dartmouth.edu/finance/financial-management/accounting/journal_entries/journal_forms_guides.php for instructions. Retry the upload.



Appendix 4: Troubleshooting/Error Messages

Problem: I get a Microsoft Visual Basic message when trying to sign in and upload.

Save your workbook as an Excel Macro-Enabled workbook (.xlsm) and exit Excel. Confirm that the Excel settings are correct on your computer. Please refer to https://www.dartmouth.edu/finance/financial-management/accounting/journal_entries/journal_forms_guides.php for instructions on updating Excel. Retry the upload.



Appendix 4: Troubleshooting/Error Messages

Error message: CJE001 template must be uploaded under the respective responsibility



- The CJE001 template can only be uploaded using the following responsibilities:
 - ❖ DC GL SPUD
 - DC GL SPUD Central
 - DC GL SPUD Comp Only
- Click Oracle > Switch Responsibility and choose the correct responsibility for your upload. Try Oracle > Upload again.





Appendix 4: Troubleshooting/Error Messages

Error message: CTX001 template must be uploaded under the respective responsibility

- The CTX001 template can only be uploaded using the following responsibility:
 - DC GL SPUD Unrestricted

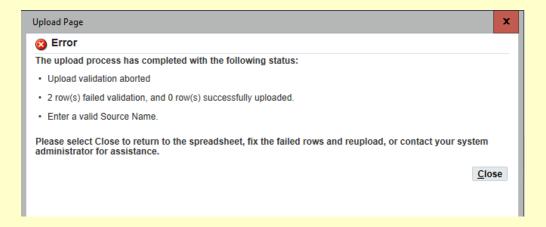


Click Oracle > Switch Responsibility and choose the DC GL SPUD Unrestricted responsibility for your upload. Try Oracle > Upload again.

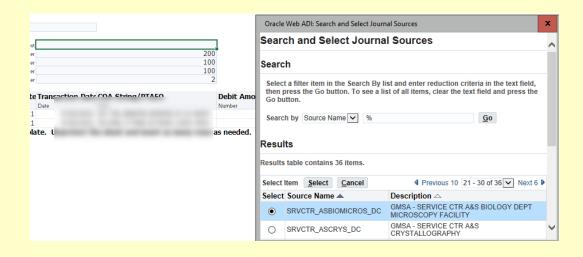


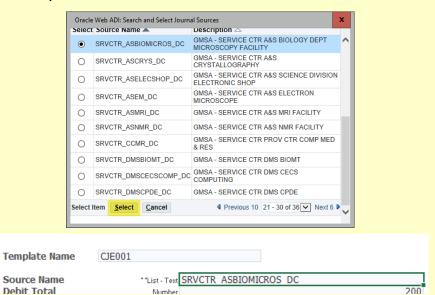
Appendix 4: Troubleshooting/Error Messages

Error message: Enter a valid Source Name.



- 1. Close the Upload Page, double-click directly in the Source cell, and click the radio button next to the intended Source:
- 2. Then scroll down and click Select. The Source will then automatically be updated in the template:





Appendix 4: Troubleshooting/Error Messages

Error message: ORA-20000: Invalid period specified (or) period status is neither (open/future) for : DD-MMM-YYYY

Accounting Date must be within an open or future period in the General Ledger (G/L). This includes:

- the current calendar month
- during the first two business days of a new month, the prior calendar month
- the next twelve calendar months after the current month



If the entry includes PTAEOs (grant accounts), the next twelve months after the current month will not be available for upload.

Appendix 4: Troubleshooting/Error Messages

Error message: Source Transaction date CANNOT be a Future date. Please specify a valid Source Transaction date

Transaction Date represents when a cost was incurred or when goods and services were provided. It must be today's date or earlier.

In the case of a Cost Transfer or Department Reclass, Transaction Date should match the Expenditure Item Date in the OGA Expenditures IRA report.

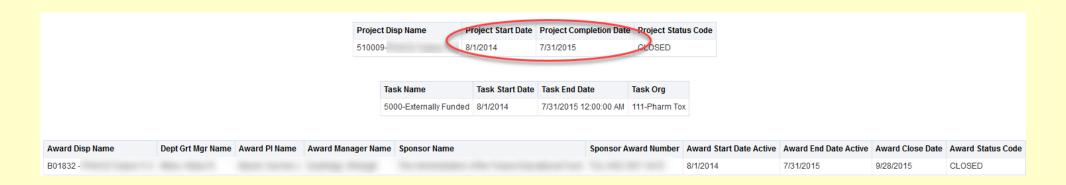


Appendix 4: Troubleshooting/Error Messages

Error message: PA_EX_PROJECT_DATE, Expenditure item date doesn't fall between award start date and award end date.

Transaction Date represents when a cost was incurred or when goods and services were provided. It must fall within the start and end dates of the Award, Project and Task on a PTAEO.



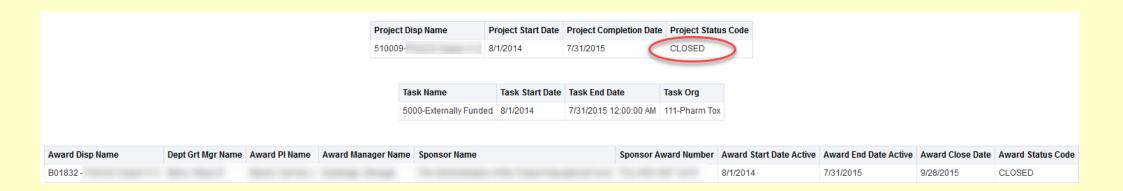


Appendix 4: Troubleshooting/Error Messages

Error message: PA_NEW_TXNS_NOT_ALLOWED, The close date for this award has passed. Expenses cannot be charged to an award after its close date.

Even with a valid Transaction Date, a PTAEO charge will not upload if the status on the Award or Project is CLOSED or ON HOLD. Consult OSP or the grant manager for assistance.





Appendix 4: Troubleshooting/Error Messages

Error message: < > segment is not the correct length. [concatenated coa string contains too many characters.]

The tool expects a standard syntax for a GL string, and will error out if a segment is too short or too long.

Upl Batch Name	Accounting Date Transaction Date COA String/PTAEO				Debit Amount	Credit Amount	Description	Reference 1	Line #	Messages
* Text	*Date	Date	Text		Number	Number	* Text	Text	*Numbi	
SvcCtrBilling2	5/15/2021	4/30/2021	20.736.286).011 <mark>0.482</mark>		100	April Services 1		1 €	natural class segment is not the correct len
SvcCtrBilling2	5/15/2021	4/30/2021	30.058.177).1005.7824	100		April Services 5		2 6)
Tip: This is not the e	end of the Templa	te. Unprotect th	e sheet and inser	t as many rows a	as needed.					

Date COA String/PTAEO	Debit Amount	Credit Amount	Description	Reference 1	Line #	Messages	
Text	Number	Number	*Text	Text	*Numbi		
2021 20.73 0 <mark>.6595500</mark> .0110.4824		100	April Services 1		1 6	activity segment is not the correct leng	th, concatenated coa string contains too many characters.
2021 30.05 2.673500.1005.7824	100		April Services 5		2 8		
ect the sheet and insert as many rows			April Services 5		2 8		

Appendix 4: Troubleshooting/Error Messages

Error message: entity segment is not the correct length, org segment is not the correct length, funding segment is not...

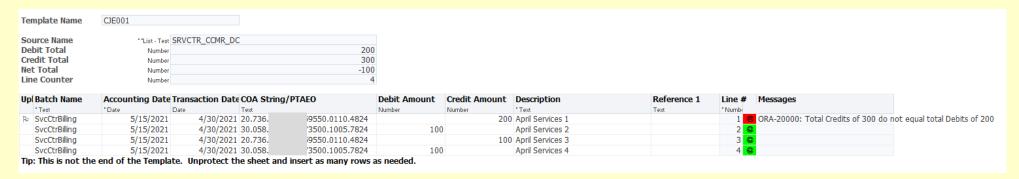
This error will appear when there is an incorrect number of digits in a PTAEO segment.



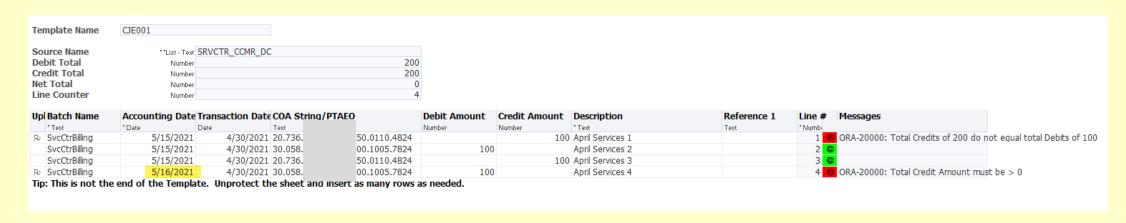
Appendix 4: Troubleshooting/Error Messages

Error message: ORA-20000: Total Credits of \$\$\$ do not equal total Debits of \$\$\$

This could be a case where a data entry issue caused an unbalanced entry:



Or it could be that the workbook as a whole balances, but differences in Batch Name or Accounting Date make the system think there are two separate batches in the entry, and each one is unbalanced:

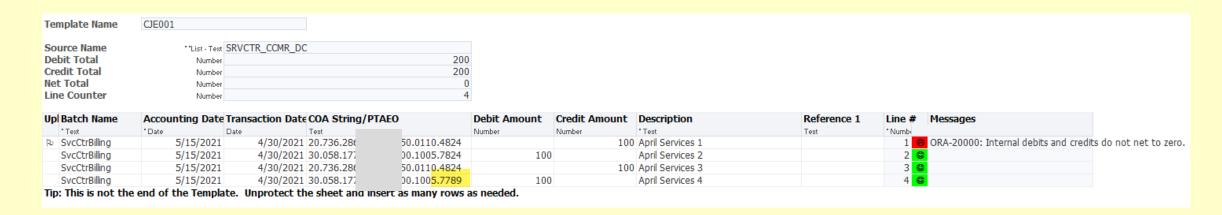


The combination of Batch Name and Accounting Date must be consistent within a given balanced batch.

Appendix 4: Troubleshooting/Error Messages

Error message: ORA-20000: Total internal revenue of .00 does not match total internal expense of -100.00.

This error will appear when the total Internal natural class or expenditure type debits and credits do not net to zero.



For a list of Internal natural classes, please see page 36.

Appendix 4: Troubleshooting/Error Messages

Error message: Value ##### for the flexfield segment <> does not exist in the value set <>

Example: Value 8068 for the flexfield segment NATURAL_CLASS does not exist in the value set NATURAL_CLASS.

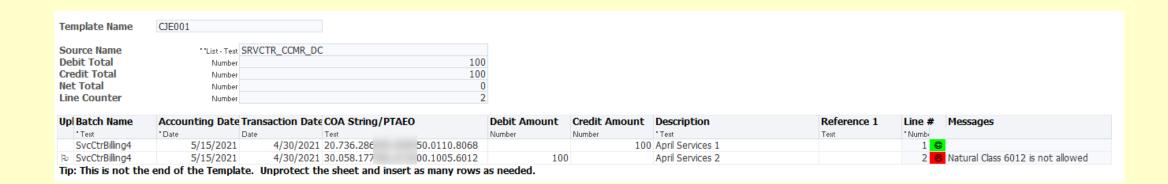
This means that one of the values in a chart string does not exist in the chart of accounts. Verify the string and update as needed.



Appendix 4: Troubleshooting/Error Messages

Error message: [Specific segment value] is not allowed.

The value is not allowed under the security rules attached to the responsibility used to upload. Verify the value and if it is correct, this may need to be uploaded by a central office.



Appendix 4: Troubleshooting/Error Messages

Error message: Expenditure Type is not allowed (Natural Class limitations)

The expenditure type value is not included in the allowability schedule or not defined in Oracle Grants Accounting (OGA). Revise as needed.

