

**Q: What is LinkedIn Learning?**

A: LinkedIn Learning is an online platform that provides Dartmouth staff and faculty with access to an extensive library of courses for professional development. The platform focuses on helping users upskill, reskill, and acquire new skills relevant to their current roles or future career goals. Users can create personalized learning paths based on individual needs or access predefined learning paths curated by the Learning, Development, and Engagement team.

**Q: Is LinkedIn Learning available to everyone who works at Dartmouth?**

A: LinkedIn Learning is provided for free to Dartmouth staff and faculty as part of our commitment to professional development.

**Q: How do I access LinkedIn Learning?**

A: You can access LinkedIn Learning through a direct link [here](#). Simply click the link and log in using your Dartmouth credentials. If you encounter any issues signing in via single sign-on, please submit a help desk ticket for assistance. If you encounter any issues accessing courses, please contact LinkedIn Learning support by clicking on the Contact us link at the bottom of any LinkedIn Learning page. All other inquiries can be directed to the [LDE team](#).

**Q: Can I connect my LinkedIn Learning account to my LinkedIn profile?**

A: While optional, you may connect your LinkedIn Learning account to your LinkedIn profile. This will allow you to get personalized and interactive learning experiences, share your learning achievements, add Certificates of Completion and skills to your LinkedIn profile. You can learn more about the benefits of connecting your profile [here](#). If you do not wish to link your profile, you can opt out of this during the activation process.

**Q: How do I find the courses that align to my role?**

A: Once you log into LinkedIn Learning, you can use the search feature and filters to find courses specifically tailored to your job role. There is also an AI Coaching feature which allows you to pose questions to receive recommendations on courses. Additionally, the Learning, Development & Engagement (LDE), & HR teams will regularly post new curated content recommendations based on Dartmouth and departmental needs.

**Q: How do I find the courses that align to my interests?**

A: You can browse courses by category or use the search function to look for specific topics that interest you. LinkedIn Learning also offers personalized recommendations based on your previous course completions, preferences, and areas of interest.

**Q: Can I do LinkedIn Learning courses during my work time? Is that paid time?**

A: Yes, employees are encouraged to use LinkedIn Learning during work hours as part of their professional development. Participating in these courses while on duty is considered paid time, provided it is aligned with your professional growth plans and discussed with your supervisor.

**Q: Who can I talk to if I want to know more?**

A: For additional information, you may contact the LDE team directly. They can provide guidance on course selections, learning paths, and any other questions you might have.

**Q: What do I do if I'm having trouble accessing the system?**

A: If you encounter issues signing in or accessing LinkedIn Learning, please submit a [help desk ticket](#) indicating you are experiencing Single Sign-On (SSO) issues. The help desk team will assist you in resolving any access problems.

**Q: Are there any costs associated with using LinkedIn Learning?**

A: No, there are no costs to you as an employee. Access to LinkedIn Learning is provided for free to all regular benefit eligible Dartmouth staff and faculty as part of our commitment to professional development. Regular employees working less than half time, and temporary employees are not eligible to access LinkedIn Learning.

**Q: How can I track my progress on completed courses?**

A: LinkedIn Learning provides a dashboard where you can easily track your progress in courses, see completed courses, and view your learning history. Additionally, it offers a feature to mark courses as completed once completed.

**Q: Can I access LinkedIn Learning from my mobile device?**

A: Yes, LinkedIn Learning is available on mobile devices. You can download the LinkedIn Learning app from the App Store or Google Play, log in with your Dartmouth credentials, and access courses on the go.

**Q: Will I receive certificates after completing courses?**

A: Yes, upon completing courses, you will receive a Certificate of Completion that you can download and share, including on your LinkedIn profile. LinkedIn Learning also offers professional certifications, which you can learn more about [here](#).

**Q: What should I do if there are topics or courses that are not available on LinkedIn Learning?**

A: If you can't find a course or topic you're interested in, please contact the [LDE team](#). They may be able to suggest alternative resources or consider incorporating the requested content into future instructor-led LDE offerings.